

# Ducted Vacuum Owner's Manual

User instruction manual and warranty information.

Please read this before installing or using your Premier Clean Ducted Vacuum Unit.

For replacement bags or filters find your local dealer -

# Information

# For an up to date look at Premier Clean Ducted Vacuum Accessories -

Find your nearest dealer at www.premierclean.com.au



Monarch Series Bag Units



Premier Series Bag Units



Premier Series 3000, 4000 and 5000 Bag or Bagless Units



Compact Series Bag Unit

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## Installation

Using the mounting plate provided with your Vacuum System, secure the mounting plate to the wall at a height allowing easy access for maintenance of the filter, dirt receptacle and or bags.

**Please note:** Monarch Systems must be at least 10 to 15 cm off the ground.

Contrary to all other connections in the ducting of your vacuum system, do not glue the last fitting going into your unit. This will allow easy removal for any repairs.

Attach your low voltage wires to the low voltage inlet on the side of your unit. Simply strip the wires approx 1/2 cm and clamp them into the plugs supplied. Plug the power cord into the 240 Volt power point and you are ready to start cleaning.

#### **Muffler Installation**

Monarch 490, 550 and Premier 490, 550, 4000 and 5000 are supplied with a exhaust muffler. These simply fit on to the side of your unit with the elbow supplied. Place the elbow onto the exhaust of the motor, it's best to tape the elbow to the muffler.

#### How to change from a Bagless System to a Bag System

PREMIER 3000 PREMIER 4000 PREMIER 5000

Premier 3000, 4000 and 5000 units come Standard as a Bagless System. These units can be used as a bag system.

- Remove weighted filter leaving in secondary filter
- Attach the 45 degree bend to the pipe inside the unit
- Glue or tape bag adaptor to the 45 degree bend
- Push bag over the top of the adaptor
- Replace bottom bin
- Unit is now ready to be used as a Bag System

# **Operation & Care**

**STARTING VACUUM –** Simply open inlet cover, insert hose and system will automatically start. To stop, remove hose and allow suction to reduce before closing the inlet.

If you have chosen a switch on/off handle hose plug the hose into the inlet with arrow facing up, use handle on/off switch to operate.

Operating Garage Point. Open inlet cover and insert hose. Turn the switch on the side of the system to the ON position. When finished turn switch off and remove hose.

**TIPS TO CARE FOR YOUR DUCTED VACUUM SYSTEM** – Your system's unit is warranted against defective materials and workmanship but not against misuse. There is a service charge for repairing or replacing damaged or misused components of the system and for service calls. To ensure your ducted system is a life-time improvement for you and your family. Follow these simple tips and you will enjoy it for many years.

1. Do not place any articles around the motor of the power unit.

To do so could cause the motor to overheat as it will impair the cooling of the motor.

#### 2. Use one inlet at a time to maintain proper air flow.

To use more than one vacuum inlet at a time will reduce the air flow that is required to effectively operate the system.

#### 3. Hold inlet door open when removing hose.

After removing the hose from the inlet, hold the inlet door open for a few seconds to make sure the unit has stopped and to clear any residual dirt out of the ducting.

#### 4. Do not vacuum up liquids.

Do not vacuum liquids into the vacuum ducting as any liquid left in the ducting may cause major motor damage (not covered by warranty).

#### **WARNING**

- USE ONLY GENUINE PREMIER CLEAN DOUBLE LINER BAGS WHICH PROUDLY DISPLAY THE GENUINE PREMIER CLEAN LOGO.
- WHEN CHANGING BAG, CHECK MESH UNDER BOTTOM PLATE FOR LINT BUILD-UP, AND CLEAN IF REQUIRED.

DO NOT VACUUM PLASTER DUST, CONCRETE DUST, BRICK DUST, TALCUM POWDER OR ANY LIQUIDS.

FAILURE TO COMPLY WILL VOID ANY IMPLIED WARRANTY.

## **Accessories**

#### 9mt Standard Hose & Tool Set

#### 2 Way Brush

For use on carpets and vinyl/tiles. Not recommended for floorboards, slate etc



#### **Telescopic Wand**

Adjustable to the height you desire, simply push the button and extend to desired length.



#### **Dusting Brush**

Can be used just about anywhere. Shelves, blinds, lamps, tables and window sills.



#### **Upholstery Brush**

This brush comes with removable brushes and can be used on couches, curtains, rugs and mattresses.



#### **Crevice Tool**

Use for narrow spaces between couches, window panes, hard to reach areas.



**Please Note:** Compact units do not come with upholstery brush

#### Switch on/off Hose & Tool Set

A switch on/off handle hose kit comes with all the accessories of the standard kit but also includes hard floor brush and hose hanger.

#### **Hard Floor Brush**

For use on any hard surfaces. Floor boards, vinyl, slate, bricks and rugs.



#### **Hose Hanger**

Ideal to hang your hose on.



#### Switch 2 Speed Hose (Low and High Speed)

2 Speed setting hose allows you to turn the unit from low or high speed and the off position from the handle. This hose kit comes with all the accessories of the standard kit but also includes hard floor brush and hose hanger.



#### **Optional Extras**

Vac Socks to protect wall, accessory hangers, power brushes, pet brushes and lots more. Log onto **www.premierclean.com.au** or call **1300 881 608** for your nearest dealer.





Hose Sock - Available in 9mt and 12mt

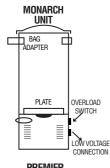
### Motor

- 1. There is no maintenance to be performed on the actual motor of your ducted Vacuum. The most important tips for a longer vacuum life are, to keep the inside of the (canister) clean
- 2. Make sure you do not vacuum up ANY liquids, brick, concrete, plaster or similar dust.
- **3.** Should you require a service to your unit please contact Premier Clean service department on 1300 881 608

#### **Changing Bags and Filters**

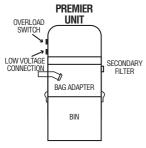
#### **WARNING**

# "FAILURE TO USE PREMIER CLEAN DOUBLE LINER FILTER BAGS WILL CAUSE MOTOR FAILURE AND VOID WARRANTY"



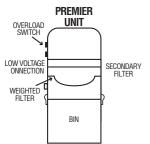
#### Monarch 250, 490, 550, 650 Compact 2

Lift lid and remove bag adaptor from used bag, replace on pipe in canister. Insert new bag and replace lid. If bag is broken or split, lift bottom plate and clean around airway to the motor and replace plate, wipe inside unit with a cloth to remove excess dirt.



# Premier 250, 490, 550 (3000, 4000, 5000 if taken the option to use as a bag system)

Unclip bottom bin and remove bag adaptor from used bag, replace on pipe in canister. Insert new bag and replace bottom bin. If bag is broken or split, clean secondary filter located above the bag.



#### Premier 3000, 4000, 5000 Bagless model

Unclip bottom bin and remove dust canister empty contents. Remove weighted filter clean and replace, check secondary filter if dirty clean and replace. Weighted filter to be replaced once a year, secondary filter to be replaced every two years.

# **Troubleshooting**

Problem	Cause	Action
Suction strength has decreased	Bag or canister is full	Replace bag or empty dirt canister with new one. Check the airway to the motor and make sure it's clean. Locations of motor intake openings as follows:
		Monarch series under the bag down the bottom of the unit.
		<b>Premier Series</b> above the bag.
	Units lid or canister not replaced properly  Something stuck in the vacuum pipes	Premier Bagless Series dirt to be empty and change or clean filters  A ducted vacuum needs sealed vacuum. Make sure the lid or canister has been put back on securely.  If you have a point on the unit in the garage open the point and turn the unit on at the switch on the side. If there is a lot of suction you most likely have a blockage in your pipe work. Contact 1300 881 608 for your nearest service department.
Vacuum will not stop	Hose not properly inserted into vacuum inlet (Switch hoses only)	Ensure that the hose is inserted with arrow facing upwards for switch hoses only
Vacuum will not start up	The electrical power is not connected properly	Ensure that the power cord is plugged into a working power point and is switched on

# Warranty

#### WARRANTY - CUSTOMER COPY

# Premier Clean Pty. Limited Manufacturers of PREMIER CLEAN

Factory 4/1 Merri Concourse, Campbellfield, Vic 3061

Premier Clean Pty. Limited ABN 70 005 225 794 warrants its PREMIER CLEAN VACUUM SYSTEMS (PREMIER/ MONARCH UNITS)

Electric Motors for a period of 36 months from the date of purchase against proven defects in workmanship and materials.

Premier Clean Warrants Compact 1 and Compact 2 units Electric Motors for a period of 12 months from the date of purchase.

Premier Clean warrants commercial applications for a period of 1 month from the date of purchase.

Premier Clean warrants hoses and accessories for a period of 12 months from the date of purchase.

Premier Clean undertakes to exchange or repair any part proven to be defective within the relevant warranty period PROVIDED THAT the product has not been modified, tampered with or repaired by any person other than an authorised employee or dealer and has been used in accordance with the instructions supplied. The warranty does not extend to defects caused by accident, misuse, abnormal use, neglect, normal wear and tear, or connection to incorrect power supplies. Any parts exchanged may be either new or rebuilt at Premier Clean's option.

#### THIS WARRANTY IS SUBJECT TO THE FOLLOWING CONDITIONS:-

1. WHERE THE PRODUCT WAS INSTALLED BY AN AUTHORISED PREMIER

#### **CLEAN DEALER OR AGENT**

- (a) Labour and Parts For a period of ninety (90) days from date of purchase, the Premier Clean Dealer or Agent who installed the product shall remove and repair or replace the defective part free of charge, but any cost associated with travel outside the metropolitan area is NOT INCLUDED and shall be paid by the Purchaser.
- (b) **Parts only** For the remainder of the relevant warranty period any defective part will be repaired or replaced if taken or delivered (inward and return freight pre-paid) to the Premier Clean Dealer or Agent from whom the goods were purchased, but the cost of labour in respect of on-site repairs, removal or reinstallation by the Premier Clean Dealer or Agent and the cost of factory or workshop time shall be paid by the Purchaser.

# 2. WHERE THE PRODUCT WAS NOT INSTALLED BY AN AUTHORISED PREMIER CLEAN DEALER OR AGENT

- (a) Labour and Parts For a period of ninety (90) days from date of purchase any defective part will be repaired or replaced if taken or delivered (inward and return freight pre-paid) to the Premier Clean Dealer or Agent from whom the goods were purchased, but the cost of labour in respect of on-site repairs, removal or reinstallation by the Premier Clean Dealer or Agent, and the cost of factory or workshop time shall be paid by the Purchaser.
- (b) **Parts only** For the remainder of the relevant warranty period any defective part will be repaired or replaced if taken or delivered (inward and return freight pre-paid) to the Premier Clean Dealer or Agent from whom the goods were purchased, but the cost of labour in respect of

on-site repairs, removal or reinstallation by the Premier Clean Dealer or Agent and the cost of factory or workshop time shall be paid by the Purchaser.

#### **GENERAL EXCLUSIONS**

Premier Clean specifically excludes from this warranty any liability whatsoever in respect of defects caused by the incorrect installation of Premier Clean Vacuum System whether performed by an authorised Premier Clean Dealer or Agent or any other person or persons. In addition, Premier Clean specifically excludes any liability whatsoever in respect of any loss, damage or consequential loss or damage whatsoever caused during or resulting from such installation.

UNITS OF VACUUM
SYSTEMS WHICH
SPECIFICALLY REQUIRE
FILTER BAGS TO BE USED
ARE EXCLUDED FROM THIS
WARRANTY UNLESS FILTER
BAGS ARE USED. THESE
MUST NOT BE USED TO
VACUUM LIQUIDS, BRICK,
CONCRETE, PLASTER
OR SIMILAR DUST. THIS
WARRANTY COVERS
DOMESTIC USE ONLY.

#### **PROOF OF PURCHASE**

Proof of purchase in the form of the product warranty card and/or invoice is a condition of this warranty and without such proof this warranty shall not bind Premier Clean.

No term of this warranty purports to exclude, restrict or modify the application of any of the provisions of Part V of the Trade Practices Act 1974 or of Part IV of the Goods Act 1958 (Victoria).

If assistance is required in understanding the terms and conditions of the warranty you should contact either the Dealer from whom the product was bought or the Company.

# **Purchase Receipt**

# Poste of Purchase



Please Complete and Return by Post or visit us at

www.premierclean.com.au and complete online
Purchase Date
Model
Serial No.
(this is found on the top left hand side of the vacuum unit)
Dealer Name
Store/Address
Purchaser's Name
Purchaser's Address
Phone



Head Office Factory 4/1 Merri Concourse, Campbellfield, Vic 3061

PH: 1300 881 608

WEB: www.premierclean.com.au E-MAIL: info@premierclean.com.au





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